Maxi Standard - MS

EN



SAFETY INFORMATION O&M INFORMATION INSTALLATION MANUAL





146233-00 - 10-2021

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1. SAFETY INSTRUCTIONS

1.1 General information

- Read the following safety instructions carefully before installing, maintaining or adjusting the buffer tank.
- Personal injury or material damage may result if the product is not installed or used in the intended manner.
- Keep this manual and other relevant documents where they are accessible for future reference.
- The manufacturer assumes compliance (by the end-user) with the safety, operating and maintenance instructions supplied and (by the installer) with the fitting manual and relevant standards and regulations in effect at the date of installation.



Symbols used in this manual:

	Could cause serious injury or death
	Could cause minor or moderate injury or damage to property
\oslash	DO NOT
•	DO

1.2 Safety instructions for users

	∆ WARNING			
\oslash	The overflow from the T&P safety valve shall NOT be sealed or plugged. Valve is included.			
\oslash	The product must NOT be modified or changed from its original state.			
\oslash	Children must NOT play with the product or go near it without supervision.			
0	Maintenance/settings shall only be carried out by persons over 18 years of age, with sufficient understanding			

	△ CAUTION
\oslash	The product must not be exposed to frost, over-pressure, over-voltage or chlorine treatment. See warranty provisions.
Ø	Maintenance/settings shall not be carried out by persons of diminished physical or mental capacity, unless they have been instructed in the correct use by someone responsible for their safety.

1.3 Safety instructions for installers

	⚠ WARNING
\oslash	The overflow from the T&P safety valve shall NOT be sealed or plugged. Valve is included.
0	The discharge pipe from any safety device shall be at least one pipe size larger than the nominal outlet size of the safety device (< 9m length). The discharge pipe shall have continuous fall to drain, be uninterruptable and frost-free at all times.
0	The relevant regulations and standards, and this installation manual, must be followed.

	▲ CAUTION
0	The product must be Installed, Commissioned and Maintained by a competent installer in accordance with Building Regulation G3 (England and Wales), Technical Standard P3 (Scotland) or Building Regulation P5 (Northern Ireland) and the Water Fitting Regulations (England and Wales) or Water Byelaws (Scotland).
0	The product shall be properly aligned vertically and horizontally, on a level floor suitable for the total weight of the product when in operation. See type plate.
0	The product must have a clearance for servicing of 40 cm in front of the junction box / 10 cm over the highest point.

2. PRODUCT DESCRIPTION

2.1 Product identification

Identification details for your product can be found on the type plate fixed to the product. The type plate contains details of the product in accordance with EN 12897:2016 and EN 60335-2-21, as well as other useful data. See Declaration of Conformity at www.osohotwater.com for more information.

OSO products are designed and manufactured in accordance with:

- Pressure Equipment Directive PED 2014/68/EU
- Safety standard EN 60335-2-21
- Welding standard EN ISO 3834-2

OSO Hotwater AS is certified for

Quality	ISO 9001
Environment	ISO 14001
 Work environment 	ISO 45001

2.2 Intended use

Maxi Standard is designed for use as a buffer for tap water with electrical peak load (optional).

2.3 UKCA marking UK

The UKCA mark shows that the product complies with the relevant Directives. See Declaration of Conformity at www.osohotwater.co.uk for more information.

The product complies with Directives for:

- Low voltage LVD 2014/35/EU
- Electromagnetic compatibility EMC 2014/30/EU
- Pressurised equipment
 PED 2014/68/EU

The safety valve(s) used must be CE marked and conform to PED 2014/68/EU.

2.4 Technical data

Product No.	Product code:	Capacity persons	Weight kg.	Diameter x height mm	Freight vol. m ³	Heating time hours ∆t 65°C	Actual vol. l.
10241553	MS 600	-	129	ø 780x2030	1,28	-	583
10241554	MS 1000	-	234	ø1000x2100	2,29	-	885

This product series is prepared for installation of an OSO electric Peak Load Package, see pt. 3.6.

The products are classified as IP21.

3. INSTALLATION INSTRUCTIONS

3.1 Products covered by these instructions

MS 600 MS 1000

3.2 Included in delivery

Ref no.	Pcs.	Description
1	1	Buffer tank with optional electric peak load
2	1	Installation manual (this document)
3	1	T&P safety valve 10 bar/90-95°C
4	1	Junction box with 3 thermostats

3.3 Product dimensions

All dimensions in mm.

Product	A*	B (HW)	C (CW)		ø
MS 600	2030	1530	260		780
MS 1000	2100	1680	300		1000

Tolerance +/- 5 mm.

* Tolerance + 50/-0 mm.







3.3.1 Delivery

The product shall be transported carefully as shown, with packaging.

\triangle CAUTION

Pipe stubs, valves etc. shall not be used to lift the product as this could cause malfunctions.



3.4 Requirements for installation location and positioning

	▲ CAUTION
0	The product must be Installed, Commissioned and Maintained by a competent installer in accordance with Building Regulation G3 (England and Wales), Technical Standard P3 (Scotland) or Building Regulation P5 (Northern Ireland) and the Water Fitting Regulations (England and Wales) or Water Byelaws (Scotland).
•	The product shall be placed in a dry and permanently frost-free position.
0	The product shall be placed on a level floor suitable for the total weight of the product when in operation. See type plate.
0	The product must have a clearance for servicing of 40 cm in front of the junction box / 10 cm over the highest point.
0	The product shall be easily accessible for servicing and maintenance.





3.5 Pipe installation

The product is designed to be permanently connected to the mains water supply. Approved pipes of the correct size should be used for installation. The relevant standards and regulations must be followed.

No.	Dimension	Connection description
1	G1 ¹ /2" internal thread	Hot water out
2	G3/4" internal thread	T&P valve
3	G3/4" internal thread	Hot water circulation
4	G3/4" internal thread	Anode (factory-fitted)
5	G3/4" internal thread	Thermometer
6	G1 ¹ /2" internal thread	Cold water in
7	G1" outside thread	Draining
8	-	Lifting lug

3.5.1 Incoming water pressure

The efficiency of the product depends on the incoming cold water pressure. The water pressure shall be min. 2 bar and max. 6 bar throughout the day. If excessive water pressure is detected then it may be necessary to install an additional in-line pressure reduction valve and set it at twice the required setting pressure of the PRV supplied in the fittings kit.

3.5.2 Fitting pipes

A) Run a pipe of suitable size to the connections shown, and affix with suitable sealant. Unused connections must be plugged securely.

B) The product can be connected in series, parallel or reverse return pipework for linking units together where increased system capacity is required (illustration shows series configuration). Please fabricate using your own connecting pipes.

3.5.3 Fitting of overflow pipe

The discharge pipe from the T&P safety valve shall be at least one pipe size larger than the nominal outlet size of the safety device (< 9m length). The discharge pipe shall have continuous fall to drain, be uninterruptable and frostfree at all times.

- Connects to the overflow (8) on the T&P safety valve (ø22 mm.).
- Clear, undamaged and frost-free with a fall to the drain.





3.5.4 Fitting instructions

⚠ CAUTION		
0	The product must be Installed, Commissioned and Maintained by a competent installer in accordance with Building Regulation G3 (England and Wales), Technical Standard P3 (Scotland) or Building Regulation P5 (Northern Ireland) and the Water Fitting Regulations (England and Wales) or Water Byelaws (Scotland).	
•	The product shall be properly aligned vertically and horizontally, on a floor suitable for the total weight of the product when in operation. See type plate.	
0	The product must have a clearance for servicing of 40 cm in front of the junction box / 10 cm over the highest point.	

3.5.5 Fitting recommendation

RECOMMENDATION

	The maximum water pressure shall not exceed 6 bar throughout a 24-hour period. An additional
-	pressure reduction valve may be required, see pt. 3.5.1.
_	For installation in a rooms which does not conform to the wetroom standard, a watertight drip tray with overflow pipe \geq 18 mm. inside diameter should be fitted under the product, in
	addition to an automatic stop cock with sensor. This will prevent possible material damage.

3.5.6 Schematic and legend

- 1. Temperature gauge (optional)
- 2. Service stop valve
- 3. Draw-off points
- 4. T&P valve (mandatory)
- 5. Stop valve (recommended)
- 6. Non-return valve (mandatory)
- 7. Circulation pump (optional)
- 8. Expansion vessel (mandatory)
- 9. Expansion valve (mandatory)
- 10. Drain valve
- 11. Pressure reducing valve (mandatory)
- 12. Thermostat sensor thread (optional) Please fit blank plug if not used
- 13. Anode (factory fitted)
- A. Cold water supply
- B. Hot water outlet
- C. Circulation pipe
- D. Immersion heater



Illustration shows 1000 l. volume. For 600 l. pos. B and 4 swaps positions, see illustration at the top of previous page.

3.5.6 Alternative discharge

Discharge pipes must be metal, change to discharge pipes should be suitably temperature rated as defined by G3 building Regulations. The pipe must have a continuous fall and should terminate in a safe and visible place. Downward discharges at low level, i.e. up to 100 mm above external surfaces such as car parks, hard standings, grassed areas etc. are acceptable providing that where children may play or otherwise come into contact with discharges, a wire cage or similar guard is positioned to prevent contact, whilst maintaining visibility. Discharge at high level, i.e. into a metal hopper and metal down pipe with the end of the discharge pipe clearly visible (tundish visible or not) or onto a roof capable of withstanding high temperature discharges of water and 3 m from any plastics guttering system that would collect such discharges (tundish visible). Where a single pipe serves a number of discharges, such as in blocks of flats, the number served should be limited to not more than 6 systems so that any installation discharging can be traced reasonably easily. The single common discharge pipe should be at least one pipe size larger than the largest individual discharge pipe to be connected.

For further information contact your Building Control Office.



Valve Outlet size	Minimum size of discharge pipe D1	Minimum size of discharge pipe D2 from tundish	Maximum resistance allowed expressed as a length of straight pipe (i.e. no elbown or bends)	Resistance created by each elbow or bend
		22 mm	up to 9 m	0.8 m
G 1/2	15 mm	28 mm	up to 18 m	1.0 m
		35 mm	up to 27 m	1.4 m
		28 mm	up to 9 m	1.0 m
G 3/4	22 mm	35 mm	up to 18 m	1.4 m
		42 mm	up to 27 m	1.7 m
	28 mm	35 mm	up to 9 m	1.4 m
G1		42 mm	up to 18 m	1.7 m
		54 mm	up to 27 m	2.3 m

3.6 Electrical installation (optional)

The product is equipped with an electric junction box (1) as standard and is prepared for installation of electric peak load equipment if desired. The product is supplied with a junction box containing three factory fitted thermostats (2) and three plugged element connections (3), see illustration.

OSO supplies equipment packages for electrical installation complete with their own installation manual with wiring diagram, please contact your OSO supplier for details.

Fixed electrical fittings must be used for any electrical installation. Any electric fittings must be installed by an authorised electrician. The relevant standards and regulations must be followed.



4. INITIAL COMMISSIONING

4.1 Filling with water

First check that all pipes are connected correctly. Then fill the tank according to the needs/requirements of the system. Make sure that the tank is vented during filling to prevent air pockets.

4.2 Control points

- A) Check that all pipe connections to/from the product are tight and not leaking.
- B) Check that the power supply to the product is not at risk of exposure to mechanical, thermal or chemical damage.
- C) Check that any overflow pipe from the safety valve is clear, undamaged and frost-free with a fall to the drain.

D) Check that the product is standing firmly vertically and horizontally.

4.3 Emptying of water

▲ WARNING

The water temperature in the product can be up to 75°C and could cause scalding. Before emptying, a hot tap should be opened to the max. pressure/temperature for min. 3 minutes.

- A) Disconnect the power supply (if fitted).
- B) Shut off incoming cold water supply.
- C) Open a hot tap to the maximum – leave open (prevents vacuum).
- D) The product is emptied via the drain pipe (5)

After emptying, close the drain pipe (5). Close all open taps.

4.4 Handover to end-user

THE INSTALLER MUST:

Brief the end-user on safety and maintenance instructions.

Brief the end-user on settings and emptying the product.

Hand this installation manual over to the end-user.

Enter contact details on the type plate on the product.



5. USER GUIDE

5.1 Inspection

All components fitted in or to the product must be inspected annually. Inspection must be performed by authorized service personnel. The inspection includes:

- Checking all connections for leaks. Tighten or maintain properly if required..
- Tighten all connections in the electric junction box (if fitted), see manual supplied with electric peak load kit.
- Inspection of safety valve operation, see pt. 5.2.

The sacrificial anode must be removed for inspection within 3 months of the cylinder installation, see illustration. If there are any signs of corrosion on the anode it must be replaced and rechecked after another 3 months. If no further signs of corrosion, only annual check of anode is required.

Inspection of anode: Turn off power and water sup-

ply. Release water pressure by opening a hot water faucet. Unscrew anode, lift and inspect. Replace if anode is depleted (see illustration 'B'). Illustration 'A' shows a new anode.

5.1.1 Service Log Book

The Service Log Book provided in this manual (see page 15) must be filled in by installer (at installation) and authorized service personnel whenever any inspection or service of the product is performed.



5.2 Maintenance

	MAINTENANCE INSTRUCTIONS			
0	Maintenance should be carried out by persons over 18 years of age, with suf- ficient understanding.			
0	Annual inspection of safety valve:			
-	Open valve for 1 min. by turning the knob (1) counterclockwise to the open position.			
-	Visually check that the water is flowing freely to the drain.			
-	YES = OK. Close the valve by turning knob (1) further counterclockwise until valve shuts.	\Diamond		
-	NO = NOT OK. Disconnect power supply / shut off water supply. Contact in- staller.			

6. TROUBLESHOOTING

6.1 Faults and fixes

If problems arise when the product is in use, check for possible faults and fixes in the table. If you are unsure what is wrong, contact the

installer (see product type plate) or OSO Hotwater AS - see section 7.1 (page 18).

TROUBLESHOOTING				
Problem	Possible cause of fault	Possible solution		
There is leakage/drin-	Pressure reduction valve, water meter or blocked non-return valve on the water intake. Water pressure into the system is too high.	Check the expansion vessel/s air pressure settings and recharge if incorrect. Check the cold water supply pressure and follow the guidelines described in point 3.5.1.		
valve/there is often water on the floor by the cylinder in the morning	The safety valve is worn or there are particles stuck between the mem- brane and the valve seat because the water is dirty	Try to flush with water through the safety valve. Open valve for approx. 1 minute. See section 5.2. If the valve still leaks, it must be replaced. Contact auth. installer.		
	Leak from heating element.	Verify as follows: a) cut the electric sup- ply, b) unscrew the cover, c) visually check whether there is a leak from the heating element. If so, replace the gasket/heating element. Contact auth. installer.		
	Power supply interrupted (if fitted).	Verify that the power supply is working correctly and the main breaker has not tripped.		
	Thermostat has cut out (if in use).	Press the 'RESET' button on the safety thermostat; see 'User guide'.		
No hot water	Heating element is defective (if fitted).	Replace heating element. Contact auth. installer.		
	Leak in hot water pipe	Verify as follows: a) close the water sup- ply, b) wait 2-3 hours, c) touch the tank to see whether it is hot. If so, there is a leak in the hot water pipe or elsewhere. Contact auth. installer.		
Not enough hot water	High consumption in the system.	Switch to a larger OSO water heater. Contact auth. installer.		
Not high enough tem-	The thermostat (if fitted) is set for low temperatures.	Check the thermostat settings. Turn up to 75°C, see manual supplied with the OSO electric peak load package.		
perature	Crossover bleed/flow from cold to hot water in taps.	Contact auth. installer.		
Fuse/earth breaker trips repeatedly	Possible fault in the water heater electrical system (if fitted).	Verify as follows: a) cut the electric supply, b) unscrew the cover, c) visually check the junction box for any problems. If so, con- tact auth. installer to check. Fit the cover.		
Long time before the water reaches the tap	Long stretch of pipe from water heater to tap.	Check secondary circulation pump and pipework is installed correctly and working as required.		
Knocking in the pipes when the hot tap is closed	Large pressure increase when the tap is closed quickly.	Completely normal. Fit an additional ex- pansion vessel or shock arrestor in the CF supply line. Contact auth. installer.		

IT IS THE RESPONSIBILITY OF THE INSTALLER TO COMPLETE THIS LOG BOOK AND PASS IT ON TO THE CUSTOMER. FAILURE TO DO SO MAY INVALIDATE THE CYLINDER GUARANTEE



HOTWATER

The code of practice for the installation, commissioning & servicing of mains pressure hot water storage

Installation,Commissioning and Service Record Log Book

CUSTOMER DETAILS

NAME

ADDRESS

TEL No.

IMPORTANT

- 1. Please, keep the Log Book in a safe place for future reference.
- 2. This Log Book is to be completed in full by the competent person(s) who commissioned the equipment and then handed to the customer. When this is done, the Log Book is a commissioning certificate that can be accepted as evidence of compliance with the appropriate Building Regulations.
- 3. Failure to install and commission this appliance to the manufacturer's instructions may invalidate the guarantee.

The above does not affect your statutory rights.



© HEATING AND HOTWATER INFORMATION COUNCIL

HWA charter members agree to:

- To supply fit for purpose products clearly and honestly described
- To supply products that meet, or exceed appropriate standards and building and water regulations
- To provide pre and post sales technical support
- To provide clear and concise warranty details to customers

For full details on the HWA charter please visit http://www.hotwater.org.uk/

INSTALLER & COMMISSIONING ENGINEER DETAILS

INSTALLER DETAILS

COMPANY NAME

ADDRESS

INSTALLER NAME REGISTRATION DETAILS TEL No.

DATE

REGISTERED OPERATIVE ID CARD No. (IF APPLICABLE)

COMMISSIONING ENGINEER (IF DIFFERENT)

NAME

DATE

ADDRESS

TEL No.

REGISTRATION DETAILS

REGISTERED OPERATIVE ID CARD No. (IF APPLICABLE)

APPLIANCE & TIME CONTROL DETAILS

MANUFACTURER OSO HOTWATER (UK)			MODEL	
CAPACITY	litres	MA	NUFACTURE date	
TYPE	UNVENTED			
TIME CONTROL	PROGRAMMER	or	TIME SWITCH	

COMMISSIONING PROCEDURE INFORMATION

BOILER PRIMARY SETTINGS (INDIRECT HEATING ONLY) ALL BOILERS

IS THE PRIMARY A SEALED OR OPEN VENTED SYSTEM?	SEALED	OPEN
WHAT IS THE BOILER FLOW TEMPERATURE?		°C

ALL MAINS PRESSURISED SYSTEMS

WHAT IS INCOMING STATIC COLD WATER PRESSURE AT THE INLET TO TH	IE
PRESSURE REDUCING VALVE?	bar
HAS STRAINER (IF FITTED) BEEN CLEANED OF INSTALLATION DEBRIS?	
HAS A WATER SCALE REDUCER BEEN FITTED?	
WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED?	

UNVENTED SYSTEMS

ARE COMBINED TEMPERATURE AND PRESSURE RELIEF VALVE AND EXPANSION VALVE FITTED AND DISCHARGE TESTED?	
IS PRIMARY ENERGY SOURCE CUT OUT FITTED (NORMALLY 2 PORT VALVE)?	
WHAT IS THE PRESSURE REDUCING VALVE SETTING (IF FITTED)?	bar
WHERE IS OPERATING PRESSURE REDUCING VALVE SITUATED?	
HAS THE EXPANSION VESSEL OR INTERNAL AIR SPACE BEEN CHECKE	D? YES 🗌 NO 🗌
WHAT IS THE HOT WATER TEMPERATURE AT THE NEAREST OUTLET?	°C

ALL PRODUCTS

DOES THE HOT WATER SYSTEM CO THE APPROPRIATE BUILDING REGU	MPLY WITH JLATIONS?	YES 🗌
HAS THE SYSTEM BEEN INSTALLED AND COMMISSIONED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS?		
HAVE YOU DEMONSTRATED THE OPERATION OF THE SYSTEM CONTROLS TO THE CUSTOMER?		
HAVE YOU LEFT ALL THE MANUFACTURER'S LITERATURE WITH THE CUSTOMER?		
COMPETENT PERSON'S SIGNATURE	CUSTOMER'S SIGNATURE	
	(To confirm demonstrations of equipment and receipt of appliance instructions)	

PLEASE FOLLOW THE INSTALLATION AND COMMISSIONING INSTRUCTIONS IN THE INSTALLATION MANUAL SUPPLIED WITH THE EQUIPMENT (this document)

7. WARRANTY CONDITIONS - applies to UK only

1. Scope

OSO Hotwater AS (hereinafter called OSO) warrants for 2 years from the date of purchase, that the Product will: i) conform to OSO specification, ii) be free from defects in materials and workmanship, subject to conditions below. All components carry a 2-year warranty.

The warranty is voluntarily extended by OSO to 5 years for the stainless steel inner tank. The conditions and limitations set out below shall apply.

2. Coverage

If a defect arises and a valid claim is received within the statutory warranty period, at its option and to the extent permitted by law, OSO shall either; i) repair the defect, or; ii) replace the product with a product that is identical or similar in function, or; iii) refund the purchase price.

If a defect arises and a valid claim is received after the statutory warranty period has expired, but within the extended warranty period, OSO will supply a product that is identical or similar in function. OSO will in such cases not cover any other associated costs.

Any exchanged Product or component will become the legal property of OSO. Any valid claim or service does not extend the original warranty. The replacement Product or part does not carry a new warranty.

3. Conditions

The Product is manufactured to suit most public water supplies. However, there are certain water chemistries (outlined below) that can have a detrimental effect on the Product and its life expectancy. If there are uncertainties regarding water quality, the local water supply authority can supply the necessary data.

The warranty applies only if the conditions set out below are met in full:

- The Product has been installed by a professional installer, in accordance with the instructions in the installation manual and all relevant Codes of Practice and Regulations in force at the time of installation.
- The Product has not been modified in any way, tampered with or subjected to misuse and no factory fitted parts have been removed for unauthorized repair or replacement.
- The Product has only been connected to a domestic mains water supply in compliance with the European Drinking Water Directive EN 98/83 EC, or latest version. The water should not be aggressive, i.e. the water chemistry shall comply with the following:
 - Chloride < 250 mg / L - Electric Conductivity (EC) @25°C - Saturation Index (LSI) @80°C - pH level > 6,0 / < 9,5

7.1 Customer service

In case of problems that cannot be resolved with the aid of the troubleshooting guide in this installation manual, contact either:

A) The installer who supplied the product.

- The immersion heater has not been exposed to hardness levels exceeding 5°dH (90 ppm CaCO3). A water softener is recommended in such cases.
- Any disinfection has been carried out without affecting the Product in any way whatsoever. The Product shall be isolated from any system chlorination.
- The Product has been in regular use from the date of installation. If the Product is not intended to be used for 60 days or more, it must be drained.
- Service and/or repair shall be done according to the installation manual and all relevant codes of practice. Any replacement parts used shall be original OSO spare parts.
- Any third-party costs associated with any claim has been authorized in advance by OSO in writing.
- The purchase invoice and/or installation invoice, a water sample as well as the defective product is made available to OSO upon request.

Failure to follow these instructions and conditions may result in product failure, and water escaping from the Product.

4. Limitations

The warranty does not cover:

- Any fault or costs arising from incorrect installation, incorrect application, lack of regular maintenance in accordance with the installation manual, neglect, accidental or malicious damage, misuse, any alteration, tampering or repair carried out by a non-professional, any fault arising from the tampering with or removal of any factory fitted safety components or measures.
- Any consequential damage or any indirect loss caused by any failure or malfunction of the Product whatsoever.
- Any pipework or any equipment connected to the Product.
- The effects of frost, lightning, voltage variation, lack of water, dry boiling, excess pressure or chlorination procedures.
- The effects of stagnant (de-aerated) water if the Product has been left unused for more than 60 days consecutively.
- Damage caused during transportation. Buyer shall give the carrier notice of such damage.
- Costs arising if the Product is not immediately accessible for servicing.

The warranty is void if the Service Log Book in this manual has not been completed by installer and the service interval record has not been filled in after each service/inspection.

These warranties do not affect the Buyer's statutory rights.

The warranty conditions are not valid outside of the UK.

B) OSO Hotwater (UK) Limited: Phone: (0191) 482 0800 Fax: (0191) 491 3655 E-mail: technical.uk@oso-hotwater.co.uk

8. REMOVING THE PRODUCT

8.1 Removal

- A) Disconnect the power supply.
- B) Shut off incoming cold water supply.
- C) Empty the product of water see section 4.4.
- D) Disconnect all pipes.
- E) The product can now be removed.

8.2 Returns scheme

This product is recyclable and should be taken to the environmental recycling centre. If the product is to be replaced with a new one, the installer can take the old cylinder away for recycling.

SERVICE INTERVAL RECORD

It is recommended that your hot water system is serviced regularly and that your service engineer completes the appropriate Service Interval Record below.

SERVICE PROVIDER

Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the manufacturer's instructions and in compliance with all relevant codes of practice.

SERVICE 1 DATE:	SERVICE 2 DATE:
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 3 DATE:	SERVICE 4 DATE:
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 5 DATE:	SERVICE 6 DATE:
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 7 DATE:	SERVICE 8 DATE:
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 9 DATE:	SERVICE 10 DATE:
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE

When all the above services have been completed, please contact OSO Hotwater for an additional service interval record sheet.

HWSLB First Edition 01.03.02



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